

Return address:

APU KUNTUR GmbH
 Retouren
 August-Borsig-Str. 9
 78467 Constance
 GERMANY

Mail: sale@alpaca-onlineshop.com
 Tel.: +49 (0) 7531 127 30 30

Sender information - please be sure to fill in:

Order no:	
Item received on:	
First name / Surname:	
Street / House no.:	
Postcode / City / Country:	
Phone:	
E-mail:	

Cancellation form / return form

Dear Alpaca Fan,

To enable us to process your return as quickly as possible and without queries, please note the following points:

- Please stamp returns sufficiently and send them to our return address.
- Please be sure to enclose this return note with your return.
- Please do not send the goods freight collect, as we cannot accept freight collect shipments.

Number	Item no.	Article description	Size	Colour	Price	Reason for return *

* Reason for return: **01** Article too large **02** Article too small **03** Article defective (description)
 04 Article does not like **05** Different article description **06** other (description)

Please enter the error descriptions and/or other reasons here:

I wish: Replacement (Size: _____ Colour: _____) Transfer my balance

The return is based on our General terms and conditions, which you can view at any time at:
<https://www.alpaca-onlineshop.com/en/content/3-general-terms-and-conditions>. After receipt and inspection of the goods, we will refund the order value or deliver a replacement.

 Place, date

 Signature:

PLEASE LEAVE BLANK - FOR INTERNAL PROCESSING

Datum Wareneingang:	<input type="checkbox"/> Ware ist in Ordnung <input type="checkbox"/> Ware ist fehlerhaft:	Bemerkung:
Bearbeitet durch:	<input type="checkbox"/> Fadenzug <input type="checkbox"/> bereits getragen <input type="checkbox"/> geknittert <input type="checkbox"/> gewaschen	
	<input type="checkbox"/> Sonstiges:	